



# Mix Head & Pump (RMA) Returned Material Authorization

Ship to: 78 Veterans Drive Holland, MI 49423 616-394-0191

RMA Date: \_\_\_\_\_

Bill To Name: \_\_\_\_\_  
Address: \_\_\_\_\_

Ship to:  Same as Bill to  
Address: \_\_\_\_\_

Contact: \_\_\_\_\_  
Email: \_\_\_\_\_

Phone Number: \_\_\_\_\_  
Fax Number: \_\_\_\_\_

Manufacturer: \_\_\_\_\_  
Model Number: \_\_\_\_\_  
Serial Number: \_\_\_\_\_  
Type of Failure (Describe Briefly): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Repair Process**  
\* Check In  
\* Photo Doc.  
\* Disassemble  
\* Quote

To qualify for warranty consideration, please complete the following (to the best of your ability) for this item:

**For Mix Heads:**

Production period (dates) From: \_\_\_\_\_ To: \_\_\_\_\_

Mix Head Counter present?  yes  no

If yes: Number of cycles on counter: At installation: \_\_\_\_\_  
At removal: \_\_\_\_\_

If no: Mix head counter - Cycle Count (best est.) \_\_\_\_\_

Mounting:  Mixing head on Mold  Mixing head on Robot  Other \_\_\_\_\_

Application:  Rigid  Flexible  Semi-rigid  RRIM

**For Pumps:**

Pump  Poly  ISO

Production period (dates) From: \_\_\_\_\_ To: \_\_\_\_\_

**IMPORTANT:**  
After completion of the form please print and include it with the item in the shipping box  
  
Any items left at MHR Inc for longer than 6 months without communication from sender will be considered property of MHR Inc.  
  
Thoroughly DRAIN all liquids before shipping. All shipments must be packaged to prevent damage during transportation. Failure to comply may result in loss of credit, cancellation of warranty, and additional fees for repair of damage incurred during shipment.